

WEBSITE SERVICES

SERVICE DESCRIPTION



DESCRIPTION

Our Website Services solutions offer your business a way of getting a website planned, built, and deployed by CloudX. We also allow you to host your website on our Compute Network with a Website Maintenance plan as shown below. Note your website does not need to be built by CloudX to deploy it on our network.

MAINTENANCE PLAN TYPES		
Plan	Charge(/mo)	Features
Standard	\$39.99 GST excl	<ul style="list-style-type: none">• 5x Image / Copy changes per month;• Web hosting with 99.9% uptime SLA;• Unlimited SSD Storage;• Basic Report - Visitor Analytics;• 24/7/365 Phone/Email Support.
Pro	\$69.99 GST excl	<ul style="list-style-type: none">• All features in Standard, plus;• Unlimited Image / Copy changes per month.• Pro Reports - monthly visitor analytics, speed sights and up guard report.• If plan held for 12 months and renewed for a further 12 a full web re-design of current features and pages will be completed for free.

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WEB DEVELOPMENT		
Item	Charge	Requirements
Web Development	As quoted at the time of service request	20% deposit is required before the start of the build. The remaining 80% is due 20 days following the end of the month from which handover was completed.

SERVICE CONDITIONS

Business Website Maintenance and Hosting is available on an open term only.

If you choose a website maintenance plan you will not receive access to the core website files until the term has ended or you have cancelled/terminated this agreement.

If you have chosen our website development service a **20%** deposit is required before the start of the build. The remaining **80%** is due 20 days following the end of the month from which the handover was completed.

If once you have chosen a website development service and you have agreed to this document and paid your deposit, for some reason become unreachable for a duration of 7 days or more your project will be placed on hold, and we will begin the next project. Once you regain contact with us there will be a project re-initialisation **fee** of **\$399** which is payable before we recommence work on your project.

All pricing in this document is GST Exclusive.