

RENTED EQUIPMENT

ADDITIONAL TERMS & CONDITIONS

Our rented equipment is loaned to you with the expectation that it will be returned in good condition should you decide to end your services with us. Failure to return any rented equipment within 30 days of terminating your services will result in a penalty equal to the full purchase price of the equipment. While the initial purchase price is typically disclosed upon signup, we can always provide clarification on the specific equipment you're renting.

Courier charges may apply for equipment delivery and return, and additional configuration or support fees may be outlined in your service agreement.

Faulty equipment will be replaced at no cost, excluding courier fees, and basic support is included unless a separate 'Router Management Service' is agreed upon.

'Good condition' means the equipment is suitable for reuse by another customer for the same purpose, excluding normal wear and tear. While the original packaging isn't mandatory for return, retaining it during the rental period is preferred for ease of transport. Peripheral components must be returned with the equipment or may incur replacement charges.

If your contract includes a minimum term, the rental agreement remains in effect at the same price even after the term expires. You may continue renting until you terminate services, at which point the equipment must be returned. Early termination during the minimum term incurs a penalty equal to the equipment's purchase price, plus any related Early Termination Charges.

Equipment must be returned within 30 days of service termination, or alternate arrangements made. Failure to do so results in the aforementioned penalty.

In certain cases, equipment may need to be returned for replacement, with efforts made to provide an equivalent device.