

PRODUCT DESCRIPTION

IOT MANAGED CONNECTIVITY



SECTION 1 – OVERVIEW

The CloudX IoT Managed Plan are for use for Internet of Things applications within New Zealand. There are 2 available plans (“Data Pool Plan”, “Pay As You Go”).

CONNECTIVITY PLAN	
Data Pool	A data pool that allows you to share data across all connections.
Pay As You Go	Pay for the data you use each month in addition to a monthly access fee (per connection)
WHATS INCLUDED	
Network Service	Cellular: 4G / NB-IoT / LTE-M
Access Point Name	Shared
SIM	Standard: (mini, micro, nano)
Web Portal	In Development
AVAILABLE ADDONS	
Network Service	Global Network Access – additional charges apply.
APN	Private
SIM	Industrial Sim – solderable
SMS	Availability to send SMS
Voice	Availability to send and receive Voice calls
API In	Allows SIM management and reporting by extracting data into your own system
API Out	Support for notifications and alerts
Radius	Allows the implementation of your own Radius server.

SECTION 2 – PRICING

Please contact an IoT specialist via <https://cloudx.nz/contact?ref=IoT> or give us a call on

[0800 854 562](tel:0800854562)

SECTION 3 – SERVICE TERMS

1. IoT Global Connectivity and IoT Local Connectivity service is for use in machine-to-machine (M2M) applications only. SIM cards are supplied by CloudX and its vendors for the sole purpose of installing the SIM into M2M IoT applications and solutions. Installing the SIM into a mobile handset is not permitted.
2. All data usage will be initially rounded to 1KB; any data over 1K will be rounded up to the nearest KB; rating occurs every 20 minutes at the end of each session.
3. Exclusions for this service are: video calling, roaming, and calling or texting premium numbers.
4. You will not be sent alerts based on data usage.
5. Coverage can be affected by a number of factors including but not limited to radio interference, atmospheric conditions, geographic factors, network congestion, network maintenance, outages not only on our network but other networks, device limitations, operational or technical difficulties, and more.
6. You are responsible for ensuring that your devices are compatible with our network now and in the future, and that it operated as intended on our network. Please review our “IoT Certified Device List” for certified devices.
7. This service shall not be used at any time for the following purposes.
 - a. To or attempt to penetrate the security measures whether or not the intrusion results in corruption or loss of data; that uses the Services of software related to Internet Relay Chat (IRC), peer to peer file sharing, torrents, or proxy server networks; or
 - b. For the transmission of material that contains software, viruses, or any other disabling material or damaging programs; or
 - c. In a way that allows access to an IP address including through the use of a proxy, tunnelling, a gateway or routing. This does not prevent you from being able to connect over the internet to your application server; or
 - d. In a way that involves spamming, sending of unsolicited emails, or commercial messages or maintaining an open SMTP relay. You must not publish or share any benchmark or performance tests of the SIMS.